

2024

CASPSM PROGRAM GUIDE



Collins Aerospace
An RTX Business

2024 PROPOSAL

Our Collins Avionics Service Program (CASPSM) is the premier, price-per-flight-hour based maintenance program for Collins Aerospace avionics and cabin equipped aircraft. Backed by a global network of authorized dealers, CASP maximizes aircraft availability while minimizing the financial disruptions of unplanned maintenance. Maintaining your airplane can be costly and unpredictable, but it doesn't have to be. For a simple, predictable solution that provides peace of mind and world-class service, CASP has you covered.

THREE WAYS TO ENROLL

- Contact an authorized Collins Aerospace dealer
- Contact your local Collins Aerospace representative
- Contact the CASP team



**Collins
Aerospace**
An RTX Business

AUTHORIZED
DEALER

CONTACT:

PROGRAM OVERVIEW

STRUCTURE

- Covers Collins Aerospace avionics and cabin equipment
- Price per flight hour based on aircraft
- 125 to 250 minimum annual flight hours, based on aircraft and service selected
- One- and two-year contract terms, with upfront annual payments
- Annual flight hour reconciliation with credit or debit, subject to minimums
- No pre-inspection or buy-in fees with simple enrollment and immediate coverage
- Transfer contract seamlessly with aircraft sale, with no interruption of benefits or additional cost

TIERS

- CASP Essential, available on select turboprops and light business jets, offers a cost-effective solution for low flight hour operators
- CASP, our most popular program, offers unlimited exchanges, rentals, and repairs with unparalleled customer support - value and trust in a simple, flexible package
- CASP Elite, our premier service, offers unplanned maintenance cost control, exclusive incentives and savings in one premium support solution

COVERAGE*

- Unlimited exchange, rental and repair units
- Reliability service bulletins included
- Free expedited repair requests
- Five hours of labor reimbursement toward Reduced Vertical Separation Minimum (RVSM) recertification
- FMC/MDC/ADC battery replacement
- Free troubleshooting units
- No restocking or recertification fees for unused exchange units
- Up to five "no fault found" events without penalty
- Parts ship within 24 hours after receipt of order, pending part availability
- Shipping covered up to \$600

EXCLUSIONS

- Damage not related to normal installation and operation (e.g., corrosion)
- Optional service bulletin upgrades (e.g., WAAS/LPV, TCAS 7.1, ADS-B)
- Customs, couriers, broker, import or export fees
- Obsolescence replacements

*Specific coverage depends on service selected. See program matrix for details.



PROGRAM MATRIX

MAINTENANCE SERVICES	CASP ESSENTIAL	CASP	CASP ELITE
Free exchange/rental/repairs*	5	Unlimited	Unlimited
Reliability service bulletins	•	•	•
Order to ship time	24 hours	24 hours	4 hours
U.S. overnight shipping (both ways)	•	•	•
International shipping (both ways, up to \$600)		•	•
“No fault found” allowance*	5	5	10
Free expedited repairs (excluding service bulletin upgrades)	•	•	•
No charge for troubleshooters or unused exchanges		•	•
Removal and refit labor		•	•
RVSM recertification labor (5 hours)		•	•
FMC/MDC/ADC battery replacements		•	•
Troubleshooting labor (10 hours per event x 3 events)			•

SALES INCENTIVES

Optional exchange upgrades at service bulletin pricing	•	•	•
5% discount on exchange upgrades			•
10% discount on modifications and upgrades performed at Collins service center			•
\$5,000 discount on aftermarket product or Collins-owned STC purchases			•

PROGRAM TERMS

Contract length	1 or 2 years	1 or 2 years	1 or 2 years
Minimum annual flight hours	125	200/250	200/250
Aircraft eligibility	Select turboprops and light jets	All	All
Annual billing	•	•	•

*“No fault found” events count against the five total covered events for CASP Essential only

• = Included

RESOURCES AVAILABLE TO YOU

CASP MOBILE APPLICATION

- Manage CASP, search aircraft, send quotes
 - Google Play™
 - Apple App Store
 - Desktop version

NEWLY REVAMPED DEALER PORTAL

- CASP pricing information
- CASP brochures/data sheets

SERVICE FIRSTSM APPLICATION

- Media library
- Marketing bulletin(s)

DEDICATED CASP SALES TEAM

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To learn more, go to

— collinsaerospace.com/casp

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